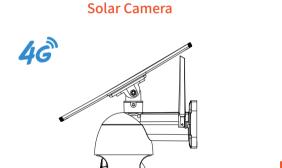


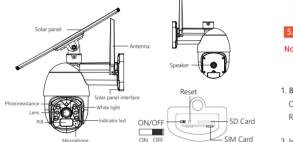
# **APP Quick Start Guide**



Please read the instructions carefully before using the product and keep it properly. As the APP version is updated, there will be changes. This manual is for reference.

# Register

# 2.Schematic diagram of interface description



# 3.Download and install the APP

① Scan the QR code below and click to install or open the mobile app market to search for Tuya Smart.



# 4.Sign up for Login Account

) Enter your mobile phone number or email address.

Mobile Number/Email

**Enter Verification** Code

A verification code has been sent to your email 123995915@ag.com Resend(48s) Didn't get a code?

②Enter the verification code and set

the password, then click login.

#### 5.Device Connection

Note: This device has built-in battery pack. For the first use, please use the DC 5V2A with USB cable to charge for 10 hours.

1. Button: \*On the back of the camera lens

ON/OFF button : ON OFF

Reset button: In the boot state, long press for 5 seconds to reset.

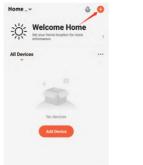
Indicator light:

The red light keeps flashing: Failed to connect to network. The blue lights up:Enter the normal working state after successful registration. The blue light keeps flashing: Connected the network successfully.

#### 3. Device connection

- Insert the SIM card into the device (the cutaway of SIM card is down and the chip of SIM card is facing the button).
- 2 If recording is needed, please insert the SD card (the chip of SD card is facing the USB interface)
- 3 then wait for the red light to turn blue and keep flashing.
- 4 Please open the APP homepage to connect to the device; as follows:

# (1) Click on "Add".



Home Smart Me

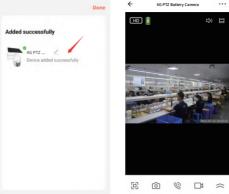
③ Scan the OR code on the device

Cancel Scan

### ② Click "Scan Code"



(5) Successfully added (The blue light is on ).



#### 4 The device is being added.



# 4. A few reminders about the PIR humanoid detection feature.

- \* The humanoid detection sensitivity can be set in the device setting. When used in a crowded environment, it is recommended to turn off or set the device to low sensitivity to avoid unnecessary wake-up to prolong the battery service time.
- \* Off: In this state, the device will not perform humanoid induction.
- \* Low: When the device is in hibernation state, it can sense movement detection within 5 meters and trigger to report.
- \*Middle: When the device is in hibernation state, it can sense movement detection within 7 meters and trigger to report.
- \*High: When the device is in hibernation state, it can sense movement detection within 10 meters and trigger to report.

# 6. Fauinment instructions

# (1) PT7 Control.

\* Click the direction to control the vertical and horizontal rotation of the camera.



Messages Direction Cloud Features

← 4G PTZ Battery Camera ··· 〈 4G PTZ Battery Camera ··· 5 6 0 F



#### (2) Check the video playback.

\*Click "Playback" then select the date to view all the files and videos of the day.







01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 25 27

Support binding third-party software 4 Click on Message Notification to Alexa & Google to wake device up. view the device's alarm message.

Tap to Set Nickname

Google SmartThings Assistant

Third-Party Voice Services

Message Center

FAO & Feedback

7. Matters needing attention

during installation:

curtain nearby, etc.

\*Do not invert the device.

1) PIR is sensitive to cold and hot disturbance, points should be noted

air conditioning outlet, equipment cooling outlet, fan surrounding,

\* The recommended installation height of the device is about 2.5m-3m.

device is low in power, please charge it in time. If the battery is underpow-

3 During the installation of the device, please ensure that the 4G network

signal is stable at the installation location, especially in remote mountain-

ous areas. It is necessary to check whether the 4G network signal of the

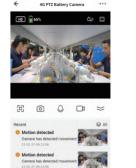
ered for a long time, it may cause battery failure.

operator equipped with the camera is stable or not.

\* Do not install the device directly in front of the glass or mirror.

\*Avoid placing the device in places where the air is churning. For example:

☐ Featured



# power supply to charge, otherwise it is very likely to cause a short circuit. Problem Resolution

# i) Add failed:

after each wake up.

- \* Whether the camera blue light is flashing.
- \* Please make sure the network is normal.

#### ② Offline equipment:

- Check whether the SIM card can be connected properly.
- \* Check whether the battery of the device has run out. You can try plugging in USB power and retry.

#### ③ Unable to preview:

\* The server may be congested. You can try restarting the APP and retry.

This device is a low-power intelligent product, which can support APP

and automatically enter the sleep state after working for a short time

(5) To ensure that the device can work normally, please first use the original

DC 5V2A charger with USB cable to charge for 8 hours. Do not use a mobile

remote wake up. PIR human detection wake up, button wake up.

#### (4) No message push:

- \* Make sure your APP has notification permission
- \* Please ensure that the alarm message push switch is turned on in the APP Personal Center Settings.

#### ⑤ No video files:

- \* Please insert the SD card before starting up.
- \* Please make sure the device PIR switch is on.
- \* Please make sure the device recording switch is on.
- \* Please check whether the SD card status is normal in the APP. If abnormal, you can try to format the SD card.

#### Common Problems

O: Why does the battery drain so fast?

2) The device supports battery power, and the battery's service time is A: Frequent triggering of the human detection function in a crowded affected by the wake-up time and frequency of the device. So the human environment can cause the device to work for a long time and consume detection function is suggested to turn off or set the device to low power easily. Please try to lower the PIR sensitivity setting; sensitivity when used in a crowded environment, so as to reduce the Long time to view video playback file, easy to consume power: wake-up times of the device and extend the application time. When the Check whether the device signal is stable. If the network is not normal. the device may wake up multiple times and consume power easily.

D: How can I confirm that the camera is connected properly?

A: Please try to actively trigger PIR, wait for 3 seconds, the blue light is on. indicating that the device is connected properly.

Please try to change the position of the device or change the SIM operator.